



We Make It Easy To Communicate

January 1, 2010

Damon Finaldi
Tele-Solutions, Inc.
1767 Route 22 West
Union, NJ 07083

Dear Damon,

Congratulations! You have earned the 2009 Reseller Quality Program Award for Excellence in Customer Service. As a ***Platinum Level Quality Reseller***, you are a valuable asset and business partner.

Tele-Solutions, Inc., as evidenced through your voluntary participation in the ESI Reseller Quality Program, is personally committed to providing excellent customer service to your customers throughout the sales process.

ESI applauds this dedication. The valuable feedback we receive from customers throughout the year helps us to make informed decisions as we continually grow and build upon our unique family of products in today's marketplace.

Throughout 2009, Tele-Solutions, Inc. consistently demonstrated ESI's ultimate ideals for customer service. For this we are truly grateful. You can be proud of a challenging job well done.

Thank you for your continued business and loyalty to ESI. Please accept our congratulations on your 2009 achievement and best wishes for a prosperous 2010.

Sincerely,

A handwritten signature in blue ink, appearing to read "Douglas J. Boyd", with a large, stylized flourish extending to the right.

Douglas J. Boyd
President / Chief Operating Officer