



TELE-DATA SOLUTIONS
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**“WHAT HAPPENS IF I TRAIN MY
EMPLOYEES AND THEY LEAVE?
WHAT HAPPENS IF I DON'T TRAIN MY
EMPLOYEES AND THEY STAY?”**
– Dr. Tony Alessandra

You have been asking. We are listening!

“How can I take advantage of the investment I made in my Vertical Wave System?” Take a ride over to our technology center for an upcoming training event.

Some of the items we will cover are:

- ***How do I use my Viewpoint Software? Basic re-introduction to this powerful tool.***
- ***How do I to give my VIP customers the attention they deserve?***
- ***How can I use my phone system with my Blackberry and/or iPhone?***
- ***How can I manage my Vertical system remotely for “emergency situations?” (i.e. inclement weather/flooding)***
- ***How do I use the Management Tools in my phone system to manage my company?***
 - Coach, Monitor, Join
 - Auto call recording and archiving
 - Call reporting



Who should attend: CEOs, CIOs, Owners, IT Directors, IT Managers, Customer Service Managers

Dates: Tuesday April 27th AND Thursday May 13th, 2010

Time: 8:30am- Breakfast, 9:00am-11:00am- Presentation

Venue: Tele-Data Solutions Technology Center, 1767 Route 22W, Union, NJ 07083

**RAFFLE TO BE HELD!
BRING YOUR
BUSINESS CARDS:
WIN A FLIP
VIDEO RECORDER!**

**To register: Contact Marni Swickle
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