

How has communications changed for Law Firms?

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After this webinar:

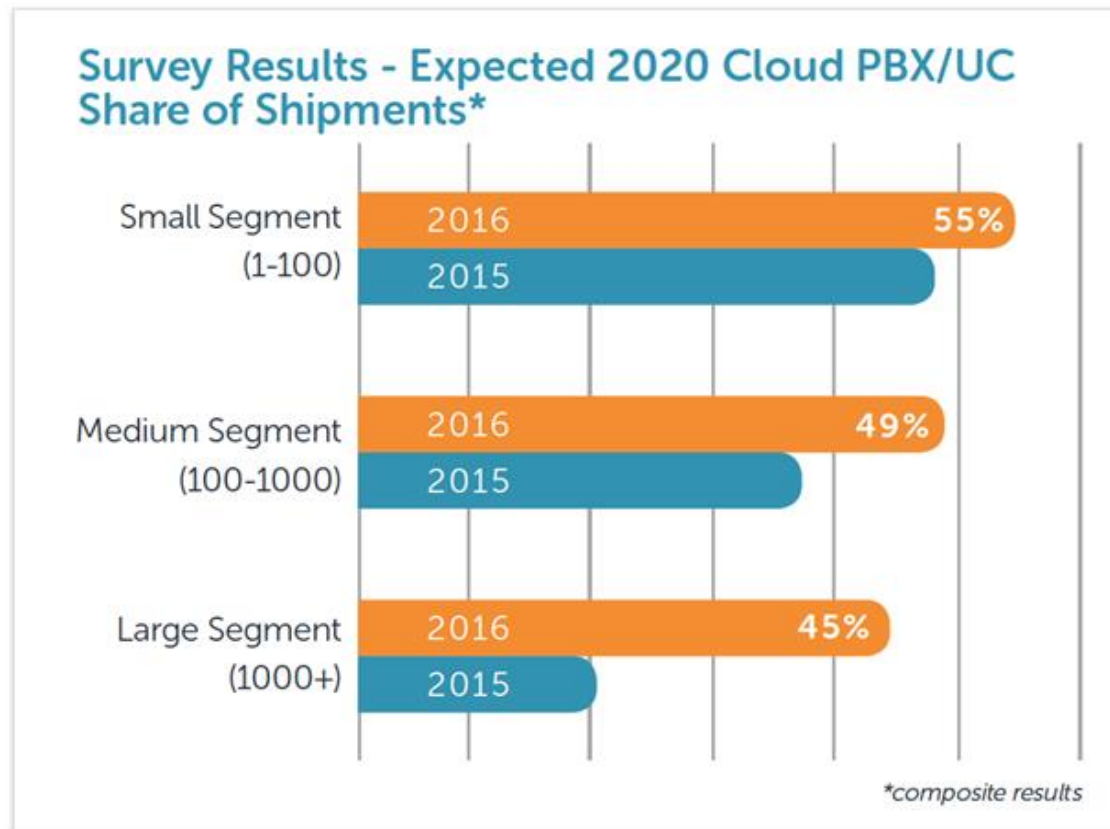
- Understand how mobile phone app technology impacts law firms
- Explain to your co-workers how you all can communicate faster and smarter
- What new cutting-edge features are available
- Show off



Industry facts:

- The vast majority of Americans – 95% – now own a cellphone
- The share of Americans that own smartphones is now 77%, up from just 35% in 2011
 - Over 3 out of 4 people in America have smart phones
- In 2017, according to the latest American Bar Association Legal Technology Survey Report, 94% of lawyers surveyed report that they “regularly or occasionally use a mobile device for law-related tasks at home.” – www.aboveTheLaw.com

VoIP/Mobile Adoption rate up to 55% by 2020



Communicate faster with co-workers



It's a phone, but different, very different!

- For internal communication, [presence](#) is the key catalyst, since it allows employees to see the status of co-workers in real time. Not only does this technology cut down on wasted time, but by knowing which modes and team members are available, employees can choose the best form of communication for the task at hand.

Mobility App Feature #1

- Feature #1
- Voicemail to email

- Ability to check voicemail left on the phone extension

- Advantage:
 - Voicemail to text transcription
 - Saves time



Mobility App Feature #2

Call clients from your mobile app when not in office



- Advantages:
- Outbound CallerID
 - Shows office main #
- Connect through billing software
 - Track more time on phone to increase billable revenue
- Not all clients should have private cell phone #
 - Avoid having clients text messaging attorney constantly

Mobility App Feature #3

- Communicate faster with office staff
- Presence
 - Intercom coworkers at their office extension
 - Video facetime
 - Instant message co-worker at their desk
 - Transfer calls from smart phone to business phone system



Mobility App Feature #4

- Communicate on any device - Browser based softphone
- Same mobile software functions on iPad, laptops and PCs through the web



Commonly Asked questions...

- 1. Do I have to upgrade my phone system at my office to use this mobile technology?
 - Maybe (depends on your phone system and phone carrier)
 - Tip – check with your current phone vendor who should know your phone system
- 2. How do I get a quote for my law office?
 - Email me at vin@tele-datasolutions.com
 - Call or text me at 908 370 1021 and we'll arrange a site survey to gather needed information

Thank you!

- Long live the NJALA!